

# Accessibility Statement

The Tockenham Parish Council website is fully responsive to all screens, tablets and kindles, it has clear and concise buttons and actions. It has no colours that react with anyone with light sensitivity

This website is run by Tockenham Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible is this website?

We know some parts of this website aren't fully accessible:

- You can't modify the line height or spacing of text
- Some PDF documents aren't fully accessible to screen readersoftware
- You can't skip to the main content when using a screen reader

## What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email – [clerk@tockenhamparishcouncil.gov.uk](mailto:clerk@tockenhamparishcouncil.gov.uk)
- call – 07828 630764

If we can possibly meet your request, we will do so and keep you advised accordingly.

# Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact: the Parish Clerk – email: [clerk@tockenhamparishcouncil.gov.uk](mailto:clerk@tockenhamparishcouncil.gov.uk) or telephone: 07828 630764

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

## Technical information about this website's accessibility

Tockenham Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Tockenham Parish Council

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